

## Client & Pet Update Form

Welcome back to our clinic and thank you for choosing Ravenwood Veterinary Clinic for your pet's care! Please complete the following information about you and your pet(s) accurately so we may update our records. Thank You!

### About You...

Client Name: \_\_\_\_\_ Spouse Name: \_\_\_\_\_

Street Address: \_\_\_\_\_ Apt./Unit#: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**E-Mail Address:** \_\_\_\_\_

Home Phone: (\_\_\_\_\_) \_\_\_\_\_ Cell Phone: (\_\_\_\_\_) \_\_\_\_\_

Work Phone: (\_\_\_\_\_) \_\_\_\_\_ Spouse Phone: (\_\_\_\_\_) \_\_\_\_\_

Preferred Method of Contact: (Please circle one) Home / Cell / Work

Preferred Method of Contact for Reminders: (Please circle one) Call / E-Mail / Text / Mail

### About Your Pet(s):

Please list the names of ALL of your current pets:

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

Have any of your pets been seen by **another clinic** since their last visit with us? YES / NO

*If yes, please provide information below...*

Pet Name: \_\_\_\_\_ Clinic Name: \_\_\_\_\_

Clinic Phone: (\_\_\_\_\_) \_\_\_\_\_ Reason for Visit: \_\_\_\_\_

If you have acquired any new pets please fill out the following information...

Name: \_\_\_\_\_ Sex:  Male  Neutered Male  Female  Spayed Female

Age / Date of Birth: \_\_\_\_\_ Species:  Cat  Dog  Other \_\_\_\_\_

Breed: \_\_\_\_\_ Color: \_\_\_\_\_

## Cancelled Appointments and No Show Policy

***I understand that there will be a \$25.00 Fee for Appointments Not Cancelled within 24 hours and No-Show Appointments***

**\*Client Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## Payment Policy

***Our Office Does Not Offer Billing. Payment is Due on the Day of Service.*** We will gladly prepare a written estimate, if your desire. Please ask our doctor during your appointment. Occasionally, a deposit may be required for certain procedures. We accept the following forms of payment: Cash, Personal Check, Credit/Debit., including Care Credit, Visa, MasterCard, Discover, & American Express.

*\*Please note that when writing a personal check, a copy of a valid driver's license will be needed for processing. There is a \$27.00 fee for a returned check in addition to the fees your bank may charge.*

**\*Client Initials:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## Treatment/Payment Authorization

I understand every effort will be made to achieve a successful outcome and provisions will be made for safe in-hospital care and handling. I certify that I am 18 years of age or older and assume responsibility for all charges incurred. I understand that charges are due at the time of services are completed, unless prior arrangements have been made. I agree that should my account become delinquent, I will be responsible for all collection costs, including but not limited to the outstanding balance, interest, attorney fees, court costs, and collection agency fees.

I hereby authorize Ravenwood Veterinary Clinic to treat my pet(s) and furthermore understand that unforeseeable adverse reactions to treatments are always possible and authorize treatment necessary should any reactions occur.

\_\_\_\_\_ **Date:** \_\_\_\_\_  
**\*Signature of Owner or Authorized Caretaker:**

## Social Media Release

I grant permission for Ravenwood Veterinary Clinic to use photo's for the purpose of social media post (Facebook, Twitter, Youtube, & other sites)

\_\_\_\_\_ Use the image only      \_\_\_\_\_ Use the image & first name of pet

\_\_\_\_\_ **Date:** \_\_\_\_\_  
**\*Signature of Owner or Authorized Caretaker:**